FREQUENTLY ASKED QUESTIONS: ARIZONA PMP INTEGRATION

The Arizona State Board of Pharmacy Controlled Substances Prescription Monitoring Program (PMP) grants access to prescribers and pharmacists so they may review controlled substance dispensing information on their specific patients.

Beginning October 16, 2017, a prescriber is required to review a patient's PMP record before prescribing a controlled substance, per A.R.S. 36-2606. To make the process more efficient for prescribers and pharmacists by allowing instant access to the PMP, the Arizona State Board of Pharmacy received funding to integrate the PMP directly into electronic healthcare records (EHR) and pharmacy dispensing systems statewide.

If you have any additional questions regarding the Arizona PMP, email pmp@azpharmacy.gov.

How do I go about integrating my electronic healthcare record or pharmacy dispensing system with the PMP?
Complete the online Integration Interest Form. After you have completed the form, a PMP representative will contact you for next steps.

Does using the PMP integrated within the EHR fulfill the requirement in A.R.S. 36-2606?
Yes, using the PMP through the Gateway fulfills the requirement in AR.S. 36-2606 as using the Gateway requires a registration at https://arizona.pmpaware.net/.

Am I required to integrate my electronic health record system to meet the requirements of the mandate to check patient records in the PMP?
Integrating the PMP into the electronic health record system is not mandatory, but an option to make reviewing patient records more efficient. The website, https://arizona.pmpaware.net/, is, and will continue to be, available for reviewing patient PMP records before prescribing a controlled substance.

While prescribers are not able to share their online account for the PMP, they may still have delegates run PMP reports. Delegates register for their own account online at https://arizona.pmpaware.net, and prescribers control their access by approving or removing the delegate's access within the prescribers' individual PMP account under User Profile->Delegate Management. Delegates may have more than one supervisor and supervisors may have more than one delegate. Remember, the sharing of PMP accounts is **not allowed**.

I have delegates, should I integrate?
We suggest you look closely at your workflow. Please note, delegates **DO NOT** have access to the PMP through the Gateway integration, but are able to gain access online at https://arizona.pmpaware.net/. Remember, delegates should have their own account in the PMP and not be sharing accounts with one another or their supervising prescriber.

What are the advantages of integration?
The advantage of integration is efficiency. Integration allows prescribers to connect to the PMP just by signing into their electronic health record system – rather than having to manually login to the PMP and manually enter patient information – making the PMP easier to use.

Once integrated, can I complete the PMP patient reviews the old way (through the website, https://arizona.pmpaware.net/login)?
Absolutely, yes! At times, you may prefer accessing through the Gateway because this gives you the quickest access. Other times, you may prefer to use the website due to delegate usage. You choose which method is best for you based on your workflow!

If my electronic health record system is in the process of integrating, do I qualify for the technological limitation waiver in the mandate?
No, you would not qualify for the technological limitation waiver if my electronic health record system is in the process of integrating. The website, https://arizona.pmpaware.net/, is, and will continue to be, available for reviewing patient PMP records before prescribing a controlled substance in schedules II-IV.

While prescribers are not able to share their online account for the PMP, they may still have delegates run PMP reports. Delegates register for their own account online at https://arizona.pmpaware.net, and prescribers control their access by approving or removing the delegate's access within the prescribers' individual PMP account under User Profile->Delegate Management. Delegates may have more than one supervisor and supervisors may have more than one delegate.

What product is being used to conduct the integration?
The state contracts with Appriss to use its PMP Gateway® service to connect with Arizona's PMP system. More information is available on Appriss' website: https://apprisshealth.com/solutions/pmp-gateway/.

What is being provided as part of the integration service?
The agreement will cover the on-going maintenance fees for every Arizona prescriber and pharmacist connecting to CSPMP via the PMP Gateway® service. Any additional costs (e.g. maintenance and/or development of the integration) charged by the prescriber's or pharmacist's EHR/EMR or pharmacy management vendor is not included.

What if my software vendor has already completed the PMP Gateway® integration?
Appriss Health will coordinate with your software vendor and discuss the PMP Gateway® integration. Development timelines vary but the average is approximately 3-6 months from start to finish once your vendor has assigned resources to the integration. Once the integration is complete, Appriss Health and your software vendor will reach out to complete the PMP Gateway set-up for your facility.

What if my software vendor has not completed the PMP Gateway® integration?
Appriss Health will coordinate with your software vendor and discuss the PMP Gateway® integration. Development timelines vary but the average is approximately 3-6 months from start to finish. Once the integration is complete, Appriss Health and your software vendor will reach out to complete the PMP Gateway set-up for your facility.